# The only complete lactation room solution on the market.

MilkMate provides all the equipment and supplies needed for a hassle-free pumping experience!

# The Solution Includes:

- MilkMate's FDA-cleared, multi-user breast pump.
- Recyclable breast shield kits that come preassembled & presterilized, ready for immediate use.
- MilkMate user guide & onsite representatives for support.
- Refrigeration to properly store your breast milk throughout the day.



Note: MilkMate recommends that users bring their own pumping bra and milk cooler for milk transportation!

# It's as Easy as 1-2-3



Step 1 Take a breast shield kit out of the provided storage. Locate and <u>scan the QR code each</u> <u>time</u> you use a new kit.



Step 2 Plug your breast shield kit tubing into MilkMate's FDA-cleared, highperformance pump to begin your pumping session.



Step 3 Recycle your breast shield kit in the provided recycling bin located within the MilkMate station and be on your way!

## Frequently Asked Questions

## What if I run out of breast shield kits?



MilkMate is a service, meaning that the MilkMate team monitors and replenishes the single-use recyclable kits, ensuring the station remains fully stocked throughout the event.

**Help us help you!** As a MilkMate user, your role is to download the MilkMate app to log the breast shield kits you use during each session. This is how the MilkMate team keeps track of each use so they know when to replenish the station.

#### What if the pump stops working?



While we anticipate smooth operation of all our pumps, MilkMate maintains an extra pump at each location as a precaution. For any troubleshooting or support-related questions, you can always contact the MilkMate team.

#### What size breast shield kits does MilkMate supply?



MilkMate provides size **21mm**, **24mm** and **27mm** breast shield kits, and size **15mm**, **17mm**, **19mm** and **21mm** inserts to be used in conjunction with our size 27mm breast shield kits. If you need another size or have questions, please reach out to the MilkMate team.

For any questions leading up to the event, please contact our team directly at <u>support@milkmate.com</u>. We're here to help!

## Support Channels:



Contact us through the **MilkMate App** 



Email us at <a href="mailto:support@milto:su



Call us at +1-86-MilkMate

#### **Information and Resources**



Watch our training videos on our YouTube page!



Find information on our website customer support page!